CURRICULUM VITAE (CV)

1. **Family Name:** Maloku

2. **First Name:** Fatlum

3. **Date of birth:** 01-08-1991

4. **Nationality:** Kosovar

5. **Civil status:** Single

6. **Education:** Riinvest College Institute

Institution:	Degree(s) or Diploma(s) obtained:
Riinvest College Institute	Software Engineering

7. Language skills: Indicate competence on a scale of 1 to 5 (1 - excellent; 5 - basic)

Language	Reading	Speaking	Writing
Albanian	1	1	1
English	1	2	1

8. Present Position: System Engineer

9. Company: InfoSoft Systems Shpk - Rr. Tirana, nr. 31, kati i 8, Lakrishtë, Prishtinë, 10000, Republic of Kosovo. www.infosoftgroup.com.al

10. Key qualifications
- Web designer (ASP.NET)
- Database designer (SQL Server)
- Microsoft Azure (Cloud Computing Platform)
- System Engineer

11. Previous Position: Web developer

12. Company: Mikrobiz Prishtinë, 10000, Republic of Kosovo
Years within the firm (since which year): December 2015 – April 2016
Database Design & Data Analysis - SQL
Web Development for Domain Services - HTML, CSS, JavaScript

13. Previous Position: Research Assistant

14. Company: AUK - Center for Energy and Natural Resources
Years within the firm (since which year): May 2011 – December 2012

15. Projects :

Year	Company & Reference	Position	Description
2016	Cadastral Agency of Kosovo	Junior Systems Engineer	Configuration of EMC VNX 5400
	European Union project for AZHB	Junior Systems Engineer	IT Services Implementation: Installing Windows Servers.
	Bit Media & Ministry of Education	Junior Systems Engineer	HP MSA Storage configuration
2017	Cadastral Agency of Kosovo	Junior Systems Engineer	Add of Servers in current UCS System and integration with VMware and Storage Infrastructure.
	Bit Media & Ministry of Education	Junior Systems Engineer	Second Phase of E-Matura Project Hyper-V Virtualization HP MSA Storage configuration.
	Kosovo Electricity Distribution and Supply	Junior Systems Engineer	Server Infrastructure Upgrade: Installing Windows Servers
	Kosovo Prosecutorial Council	Junior Systems Engineer	Installing Windows Servers
	Kosovo Judicial Council	Junior Systems Engineer	Installing Windows Servers
2018	Ministry of Finance	Junior Systems Engineer	Configuration of Storage and Blade
	Kosovo Energy Corporation (KEK J.S.C)	Junior Systems Engineer	IT Services Implementation: Installing Windows Servers. Installing the Failover Cluster Feature in Windows Server 2016
	Kosovo Property Comparison and Verification Agency	Junior Systems Engineer	Installing Windows Servers. Installing the Failover Cluster Feature in Windows Server 2016

2019	Kosovo Cadastral Agency	System Engineer	Cisco Blade Servers installation and configuration
	Ministry of Health	System Engineer	Assisting of implementing and maintaining problems VMWare Horizon and Windows Server 2016
2020	Ministry of Health	System Engineer	Assisting of implementing and maintaining problems VMWare Horizon and Windows Server 2016
	Raiffaisen Bank Kosovo	System Engineer	Support, Installing and Implementation of VDI Zero client Dell platform and VMware Horizon
2021	Fondi i Sigurimit të Depozitave në Kosovë (FSDK)	System Engineer	Installing 2 x Lenovo Server Installing 1 x IBM Storage Implementing Microsoft Hyper-V solution

16. EDUCATION AND TRAINING

Riinvest College Institute

- (Software Engineering) 2010 - 2014

Certifications:

- **HPE Sales Certified 2017**

- **HP Sales Certified - Business Personal Systems Hardware 2019**

- **ASP.NET, SQL Server and Azure**
  Mikrobiz (ICK)2015-2016

- **CCNA Discovery:**
  ISP CCNA Discovery Networking for Home and Small Business.

- **Microsoft Tech Update** - Kosovo

  DELL-EMC Training
- Core Client Credential 2019
- Wyse for VDI Credential 2019
- Data Protection Credential 2019
- Data Center Portfolio Curriculum 2021
- Sales : Server Curriculum 2021
- SE : Server Curriculum 2021
- Associate - Information Storage and Management Version 4.0
- Specialist - Implementation Engineer, Dell EMC Unity Solutions Version 2.0
- Specialist - Platform Engineer, PowerStore Version 1.0

  VMWare Training
- VSP - DV (Desktop Virtualization 2016)
- VTSP - DV (Desktop Virtualization 2016)
- VTSP - SV (Server Virtualization 2018)
- VSP - SV (Server Virtualization 2018)

Microsoft IT Academy

- Course 20742B : Identity with Windows Server 2016
- Course 20740C : Installation, Storage, and Compute with Windows Server 2016
- Course 20744 : Securing Windows Server 2016

Veeam

- Technical Sales Professional 2020
- Sales Professional 2020
- Technical Sales Professional (VMTSP)

Infinidat Training

- Infinidat Field Engeineer